

DC Residents  
Mayor  
City Administrator



## DEPUTY MAYOR FOR OPERATIONS AND INFRASTRUCTURE

### VISION

A sustainable city that works

### MISSION

To support the Mayor to ensure a strong and sustained District government focused on maintaining, strengthening, and improving the District's infrastructure (built and natural environment) and delivering high-quality government services to residents, non-residents and businesses.

### VALUES

**D**edicated

**M**easurable

**O**bjective

**I**nnovative

### STRATEGIC GOALS

#### Promote Transparency

Improve communication between agencies and stakeholders to ensure openness

#### Leverage Technology

Improve performance and reduce risk by using best practices and technology

#### Use Data

Use data to understand trends, make decisions, and develop services that align with resident and stakeholder needs

#### Improve Process

Proactively identify, analyze, and improve processes within agencies for optimization and to meet quality performance standards

#### Engage Employees

Foster an environment that is committed to employee well-being and professional development

#### Integrate Equity

Assess all programs, projects, and budget formulation through an equity lens



# DMOI FY2023-2026 STRATEGIC PLAN

As of 4/2023