

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Deputy Mayor for Operations and Infrastructure



Fiscal Year 2024 Budget Oversight Hearing

Testimony of
Keith Anderson
Deputy Mayor for Operations and Infrastructure

Before the
Committee on Transportation & the Environment
The Honorable Charles Allen, Chairperson
Council of the District of Columbia

Committee on Public Works & Operations
The Honorable Brianne K. Nadeau, Chairperson
Council of the District of Columbia

April 24, 2024

John A. Wilson Building
1350 Pennsylvania Avenue, NW
Washington, D.C. 20004

Good afternoon, Chairpersons Allen and Nadeau, members of the Committee on Transportation and the Environment, members of the Committee on Public Works & Operations (“Committees”), and staff. My name is Keith Anderson, and I am the Deputy Mayor for Operations and Infrastructure, referred to as “dem-wah”.

I am pleased to provide testimony on Mayor Bowser’s Fiscal Year 2025 Fairshot: Strategic Investments and Shared Sacrifices proposed budget. This budget allows DMOI to continue to foster coordination among our cluster agencies, provide operational oversight to enhance residents’ and customers’ experience, and maintain a highly effective and reliable District government. Mayor Bowser’s FY25 budget makes significant investments in maintaining, strengthening, and improving the District’s infrastructure (built and natural environment) and delivering high-quality government services to residents, non-residents, and businesses.

I'm the Deputy Mayor of the cluster that gets things done. To that end, we're investing in and supporting front-line service delivery. From the Traffic Control Officers at DDOT to the Customer Service Agents at DMV, to the Building Inspectors at DOB, we are there providing direct services to District residents, visitors, and businesses. Our cluster picks up trash, piloted the compost program, regulates for-hire vehicles, issues business licenses, and systematically replaces streetlights.

The proposed budget reflects DMOI's commitment to a functional, resilient, and robust District of Columbia.

DMOI highlights in the Mayor's FY25 budget include:

- Moving the Vision Zero Office and the State Highway Safety Office from DDOT into DMOI to reflect the cross-cutting nature of their work. This move reflects Mayoral priorities and allows for more authoritative collaboration, and;

- A Capital project in DMOI's budget intended to create shared fast charging stations for the DC government fleet as DMOI coordinates electrification across the District through the Transportation Electrification Working Group.

In FY25, DMOI is confident that our cluster will be able to support Mayor Bowser's priorities with its proposed budget. The services offered through our cluster are an important part of DC's comeback and downtown recovery. The Department of Licensing and Consumer Protection (DLCP), for example, plays a vital role in supporting our small business community by issuing business and professional licenses. The agency has launched several initiatives in FY 2024 under the leadership of Director Tiffany Crowe, including several long-delayed legislative and regulatory amendments, the development of a dashboard that cross-references Vacant Building and Certificate of Occupancy data, and making improvements to the way occupational and professional licenses are processed and issued.

At its core, our cluster is responsive to the public. During the first half of FY24, DPW handled over 30,000 bulk trash pick-up 311 service requests, closing over 97% of those requests within their service level agreement (SLA). DISB regulates insurers and banks to ensure competitive financial products for our residents and businesses. They delivered in-person fraud abuse prevention, financial literacy training and consumer protection to over 4,000 residents during the second quarter of FY24. DOEE helps ensure our natural spaces thrive, for example: planting over 1,500 trees during the first quarter of FY24.

My team, and the staff across our eight cluster agencies, are dedicated public servants passionate about efficient and equitable transportation, driver and pedestrian safety, environmental resilience, clean energy, innovative and responsive customer service, responsible public works performance, and being good stewards of District funds. I am proud to lead DMOI: our agencies get stuff done, day in and day out.

Thank you for the opportunity to testify today. I'm happy to answer any questions you may have at this time.